



## **END CUSTOMER REGISTRATION GUIDE - 5 + 5 YEAR WARRANTY**

/ Fronius has been the name to trust since 1945. Take advantage of the warranty benefits from Fronius for you and your PV system!

/ Fronius inverters installed before 30/09/2024 are eligible to get a 5 + 5 Year Warranty for free if registered online and warranty certificate claimed with 24 months of installation. Below we will show you just how easy it is to activate our 5 + 5 Year Warranty program.

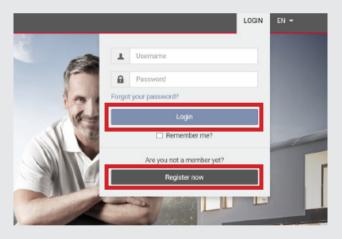
#### / **STEP 1**

/ Go to www.solarweb.com

/ If you have an existing Fronius Solar.web account, please login using your registered email address and password.

/ If you do **not** have an existing Fronius Solar.web account, please click the **Register Now** button to register your details.

/ Shortly afterwards you will receive a confirmation e-mail from Fronius. Follow the link to activate your account.



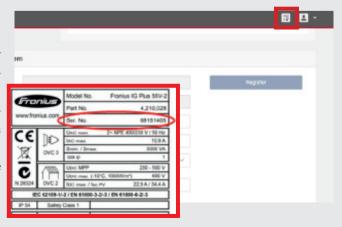
#### / STEP 2

#### Once you have logged in:

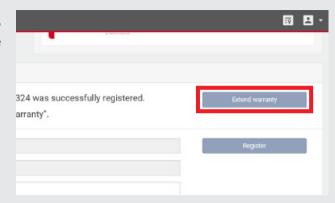
/Please enter the 8 digit serial number of your Fronius product, installation date, installation country and installer in the relevant fields.

/ Note: You will find the serial number on the rating plate of your Fronius product.

/ Confirm your details by clicking the Register button.



/ Click **Extend Warranty** to complete registration for Fronius 5 + 5 Year Warranty. You will be redirected to the Fronius Online Shop.



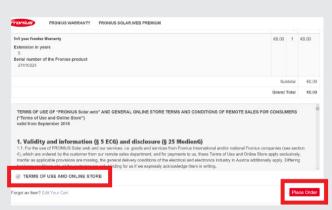
#### **/ STEP 3**

/ Click Fronius Warranty and select Order free of charge.
/ Click My Basket

/ Click Proceed to Checkout and select Continue.

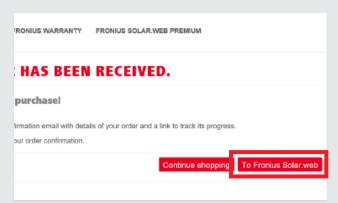


/ You will be directed to the Fronius terms of use. Once you have read the terms of use, click **Agree** and proceed to **Place Order.** 



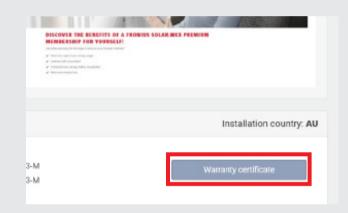
## / STEP 4

/ Once you receive the **Your order has been received** message, click **To Fronius Solar.web** to retrieve your Warranty Certificate.



/ Click the registration symbol and select **Registered devices**. You will now be able to download your certificate via the **Warranty Certificate** button.





#### / WARRANTY CERTIFICATE

/ Once you have completed the registration process, you will have access to all services provided under the Fronius 5+5 Year Warranty promotion. With this certificate, Fronius confirms your claim to the services defined in the 5+5 Year Warranty Promotion.

/ You can download this certificate at any time from Fronius Solar.web.

/ In addition to warranty services, you can also use Fronius Solar.web to monitor your PV system. This provides you with valuable status information about the operation of your PV system - meaning you are always kept up to date!



/ We at Fronius thank you for placing your trust in our products and services. By using solar power you are making a considerable contribution to reducing CO2 emissions and are sharing in the Fronius vision of 24 hours of sun.

Please note: to validate your data when making a claim under the 5 + 5 Year Warranty offer we may ask you to provide your promotion certificate (obtained via online registration), purchase invoice, the serial number of the device and your commissioning report (COES - Certificate of Electrical Safety).

\*Under the Fronius Warranty Plus transport (within Australia only), labour and material costs will be covered by Fronius.

\*\*Under the Fronius Warranty only material costs will be covered by Fronius.

# 5 + 5 YEAR WARRANTY

5 YEARS <u>FRONI</u>US WARRANTY PLUS 5 YEARS FRONIUS WARRANTY



/ Perfect Welding / Solar Energy / Perfect Charging

### THREE BUSINESS UNITS, ONE GOAL: TO SET THE STANDARD THROUGH TECHNOLOGICAL ADVANCEMENT.

What began in 1945 as a one-man operation now sets technological standards in the fields of welding technology, photovoltaics and battery charging. Today, the company has around 3,800 employees worldwide and 1,242 patents for product development show the innovative spirit within the company. Sustainable development means for us to implement environmentally relevant and social aspects equally with economic factors. Our goal has remained constant throughout: to be the innovation leader.

Further information about all Fronius products and our global sales partners and representatives can be found at www.fronius.com

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